



Valet Service Guidelines 2022

Irish Boat Shop provides Boat Valet Service for powerboats of limited size. It is a safe, convenient, and affordable way to enjoy your boat and the lake without the hassles or concerns of a slip or mooring buoy.

Here are the principal features of the Service:

- The service begins June 1 and ends September 30.
- We ask for a minimum of 90 minutes' notice for any launch request.
- When your boat is returned to our dock, we will haul, wipe down the hull sides, and return it to indoor storage.
- We provide a limited number of cargo carts for your convenience in transporting your boating gear between your car and boat.
- All members have access to our bathroom facilities with showers.
- We will launch your boat during the hours of operation as described below.

Valet phone lines are open:

- **8:00 am – 5:00 pm 7 days a week June thru September**
- **Launch Requests must be submitted prior to 5:00 pm**
- **Please call our valet cell phone at 231-268-1830 the available options are Voice, Voice Message, and Text Message, please note text messages are preferred when requesting reservations. Please add this number to your contact list.**

Available on-site at an additional cost are:

- Cleaning
- Marine supplies and accessories
- Full marine repair services
- Ice
- Overnight dockage in a marina slip, if available

Some basic requirements before heading to the water

In addition to the required safety equipment aboard your boat, we require that you also have the following:

- Four dock lines to properly secure your boat. Consult our Ship's Store for further guidance.
- Three fenders to protect your boat while it is at the dock.
- Current registration tag. Our Service Department can assist you with this.
- Your trailer must be fully functional and roadworthy, inclusive of:
 - Current license plate
 - Functional lights (brake, taillights, and turn signals)
 - Roadworthy tires

- Functional trailer hitch
- Safety chains
- Functional winch
- Winch strap or cable not damaged or failing in any way
- Bunks or rollers intact and operational

RETURNING TO SHORE FOR A SHORT STAY

If you need some time off the boat or want to walk into town for lunch or dinner, please use the City's "Shopper Dock," located immediately to the east of the Harbor Springs City Marina. You can hail the Harbor Master on VHF channel 16. The Shopper Dock is free and is on a first-come-first-serve basis. Due to traffic volume on and off the Valet dock's limited space, we request that you only use this for dropping off the boat to be hauled. Another alternative for picking up or dropping off guests would be the courtesy dock adjacent to the Ford Park ramp.

EXTENDED STAY IN A MARINA SLIP

For overnight dockage, contact the Ship's Store for availability. If space is available, overnight dockage is billed at the current rate for transient dockage. Please note that we will accommodate requests if we can, but we cannot guarantee such space.

LAUNCH REQUESTS

Experience has shown that everyone's interests are best served when the boat is picked up and taken from the dock as close as possible to the requested launch time. However, on especially busy days, certain launch times may be totally booked.

If you know that your plans or circumstances have changed, please let us know. We may need to haul your boat out of the water, if it has not been picked up within 30 minutes of the requested pick up time to make space for others in the valet program.

HAUL-OUT REQUESTS

It is our goal to accommodate everyone in the program. In most circumstances, any boat brought in by 5:00 pm will be hauled out the same day. ***Please leave a key in the boat for an efficient hauling process.*** In the event that you bring in your boat after 5:00pm, make sure that it is properly secured to protect the boat for the night.

BOAT STORAGE

Boats in the Valet program are stored in dedicated, secure storage buildings at our off-site storage complex on Fairview Avenue. Each boat/trailer has a designated parking spot where the boat and trailer are kept. Your trailer is returned to this designated space while you are enjoying your boat.

HULL & TRAILER INSPECTION

At the beginning of the season, Irish Boat Shop will inspect your boat for any pre-existing cosmetic damage and keep a record. In addition, the trailer will be inspected to ensure that the tires, safety chains, lights, winch, winch strap/cable, etc., are in good operating condition. If any trailer repairs are needed, we will notify you of costs prior to any work. Repairs can be

accomplished either by the Owner or by authorizing Irish Boat Shop to do this work. Unsafe conditions must be corrected before the first launch can occur. Trailer maintenance is key to preventing breakdowns.

DOCK LINES

It is very important that all members have at least four dock lines on board their boat. Good dock lines provide the most benefit for the least cost of any boating accessory, as they prevent damage to your own boat as well as to others. From time to time, Irish Boat Shop employees will check dock lines. New dock lines will be furnished at the Owner's expense, if existing dock lines are excessively worn or are inappropriate to safely secure and protect the boat.

FENDERS

Properly deployed fenders in concert with properly set dock lines will do an exceptional job of protecting the boat from contact with the dock, the majority of the time. The ideal set up is to have three fenders deployed dockside prior to your approach to the dock. The optimal configuration consists of fenders located aft, amidships, and forward, set beginning just above the rub rail and extending toward the waterline (but not below the waterline).

ASSISTANCE

Our goal in Valet is to provide assistance and guidance so that you can have fun boating. If you have questions, we are here to help.

HULL DAMAGE – LAKE CHOP

Little Traverse Bay can have significant chop, particularly with a south or southeast wind. When we launch your boat and tie it to the dock, it's done so by trained staff. **Protecting your boat from the dock is a team effort, but ultimately your responsibility.** We make every effort to provide quality bumpers on the dock and watch over the boats. *You always reserve the right to wait to have your boat launched until you arrive and secure the boat to the pier. Just let us know at the time of launch request.*

FUEL

Fire safety and environmental guidelines prohibit fueling your boat at the dock. Valet assures that your boat is fueled any time the fuel level approaches one-half or less, unless you have directed us otherwise. If fuel is needed during your day on the water, it is available at the Walstrom Fuel Dock, adjacent to the Harbor Springs City Marina, and the Petoskey City Marina.

THANK YOU!

We are grateful that you chose Irish Boat Shop and are a member of our Boat Valet program. We will do what it takes to help you have an exceptional time on the water with your family, friends, and of course, your boat. Please don't hesitate to ask us questions about anything boat-related. From fishing hot spots to day-trip destinations and everything in between, we are proud to serve you in any way we can to enhance your boating experience.